# Aftercare Care & Maintenance

# ecodek® is inherently a very low maintenance product.

To keep your ecodek® in tip top condition we advise you use our recommended (WPC) Wood Polymer Deck cleaner at least twice a year (More in heavy use areas or areas subjected to high levels of contamination).

## **Important Points:**

- Ensure ventilation underneath boards and required spacing between boards is maintained.
- Keep debris out of gaps between boards.
- Avoid any contact between boards and construction materials such as plaster, masonry, gravel, cement, and organic materials during construction and after.
- Recommended mould cleaners may be used as directed.
- DO NOT USE JET WASHERS

#### Cleaning:

- Remove all furniture and other items from decked area.
- Sweep the decking removing all leaves and other debris.
- Clean all debris from gaps between boards to allow for proper drainage.
- Make up the cleaning solution as directed on the bottle and apply to the surface of the deck using a soft mop (or very soft nylon bristle brush) and gently work into the surface. Allow the solution to sit for 15 – 20 minutes.
- Go over the surface again with any remaining solution and immediately rinse off the solution using a garden hosepipe ensuring all the solution is removed.
- Do not be tempted to use jet wash. Using our recommended WPC cleaner and a common garden hose is more than enough to clean and restore your ecodek® and you may risk damaging the deck surface due to the high pressure some jet wash machines can produce.
- Let the decking dry fully before putting any furniture and other accessories back.

If you discover any difficult to remove stains, please contact our Technical Department for advice on how best to remove it. Please do not use a jet wash or harsh chemicals as they may cause damage to the surface.

If you see dark spots on the surface of the deck, it may be the start of a mould/fungal infection. It is very important you apply an anti-fungal solution to the surface immediately to prevent any infection spreading.

Anti-fungal deck/ patio washes are readily available from any DIY store; however we do recommend Simply Gone and Wet and Forget. For best results please follow the manufacturer's instructions.

While applying, please keep young children and pets away from the area that is being treated. Once the solution has dried the area will be safe to use as normal including after rainfall or washing of the surface.

Simply Gone or any other anti-fungal washes are harmful to aquatic life and must not be allowed to enter ponds and any other water system. Be kind to the environment and store any remaining solution until needed.

#### Snow/Ice:

If the winter weather has left your decking slippery or ice covered use sodium chloride (table salt) to remove the snow/ice.

## Flowerpots/Plants:

Flowerpots can create potential problems with staining when sitting directly on the deck. Minerals from the soil and fertiliser can end up leaving a white discolouration on the deck. We recommend using a plant stand to elevate and enable air flow underneath.

#### Furniture:

All items regularly left on the decking can impact on the weathering that the boards received. We recommend that all items of furniture are regularly moved to allow for more evenly distributed weathering.

ecodek® is an inherently low maintenance product if you follow the above advice and will give you many years of service. If any ecodek® boards become damaged from heavy impact they will need to be replaced with a spare. If a board should become scratched, gouged, chipped please contact the Quality Department direct on 01978 667 840 or customercare@ecodek. co.uk for advice on how best to repair the damage.

If you have any questions or concerns regarding ecodek®, please contact us direct and we will be more than happy to discuss them with you.